

▶ Microsoft CEO Satya Nadella's [Business Applications Vision](#) / [Analyst awards](#)

Dynamics 365

Microsoft Research AI (25+ Years)	Sales ▶ Overview	Customer Service ▶ Overview	Field Service & IoT ▶ Overview	Talent ▶ Overview	Finance & Operations ▶ Overview	Retail ▶ Overview	Project Service Automation ▶ Overview	Marketing ▶ Overview	Artificial Intelligence ▶ Overview	Mixed Reality ▶ Overview	Business Central ▶ Overview
	Accounts, Customers, Contacts, Leads, Relationships	Cases, Knowledge, Portals , Virtual Agents, Surveys , Unified Service Desk	Technician scheduling, inventory management	Recruiting, Onboarding, Feedback, Learning,	ERP, Financials, Profitability, Asset Mgt	Unified Commerce, Omni Channel, Loyalty	Plan, Deliver, Utilize, Optimize, Forecast	Lead Gen, Nurture, Multichannel, Events & more	AI Sales AI Customer Service AI Market Insights	Remote Assist , Layout , Chevron demo	Financials, Supply Chain, Service, Projects

64K Partners	Office 365 120M Users	LinkedIn 500M Users	Power Platform 5M Users	Common Data Service

Office 365

Outlook | Sharepoint | OneNote | Teams | Excel | Word

LinkedIn

Relationship Sales | Talent | Attract

D365 Connector for LI Lead Gen Forms

Power Platform

Power BI | PowerApps | Flow

5M Users

Common Data Service

Common Data Model | Cloud Services | Data Store | Data API

Azure Services | 54 Regions, 140 Countries, 100 Data Centers, 70,000 miles fiber, 130 Edge Sites

Azure Services

Vision | Labs | Speech | Knowledge | Language | Search | Cognitive | Bot Framework | 600+ Services

On Premise data | **Adobe** | **231 Data Connectors**

(Adobe to Zendesk)

← 200 Microsoft Services → **Security Response Center** ← 7 Trillion cyber events daily = Threat Intelligence →

Security | Privacy | **Microsoft Trust Center** | Compliance | Transparency